

# Service Request Center

If you experienced an issue with your service or a machine malfunction, you can submit a service or refund request 24/7

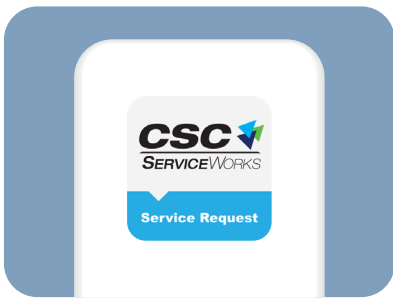
All options below are available for laundry machines. For air machines, use options 2, 3 or 4.



\*Machine license plate is located on the front of the washers and dryers.

## 1. USE OUR IN-APP FUNCTION

1. If you are using our CSC Pay or CSC GO App, there's a Service Request function.
2. Scan the license plate\* on the front of the machine, or enter the machine number & hit 'submit'.
3. Indicate the machine's problem, fill in contact info, & hit submit.



## 2. USE OUR SERVICE APP

1. Download CSC ServiceWorks Service Request App to your smartphone.
2. Scan the license plate\* on the front of the machine, or enter the machine number & hit 'submit'.
3. Indicate the machine's problem, fill in contact info, & hit submit.



## 3. VISIT OUR WEBSITE

1. Go to [cscsw.com](https://cscsw.com).
2. Click on Request Service.
3. Enter the machine license plate number and hit submit



## 4. CALL CUSTOMER SUPPORT

1. Call 844-272-9675.
2. Press #1 if you are a customer and #2 if you are a property owner.
3. Provide the CSC Representative with the license plate number.

[CSCSW.COM](https://cscsw.com)

